# Activity Service Level Targets and Service Levels Delivered Southwest Region - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair		<b>✓</b>		•											
1A2 Crack Sealing					<b>√</b>				•						
1A3 Shoulder Maintenance					✓		•								
1A4 Sweeping and Cleaning				<b>√</b> ⊙											
1B1 Safety Patrol							•	✓							
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches				$\checkmark$	•										
2A2 Maintain Culverts						<b>✓</b>		•							
2A3 Maintain Catch Basins and Inlets					√⊙										
2A4 Maintain Detention/Retention Basins								√⊙							
2A5 Slope Repair		<b>✓</b>			•										
Group - 3 Roadside and Vegetation Manage	emen	t				•									
3A1 Litter Pickup										$\checkmark$	•				
3A2 Noxious Weed Control			<b>√</b>		•										
3A3 Nuisance Vegetation Control			<b>√</b>			•									
3A4 Control of Vegetation Obstructions		✓				•									
3A5 Landscape Maintenance								✓	•						
Group - 4 Bridge and Urban Tunnel Mainten	ance	and O	peratio	ons										-	
4A1 Bridge Deck Repair			T		<b>√</b>	•									
4A2 Structural Bridge Repair			1					√⊙							
4A3 Bridge Cleaning				$\checkmark$				•							
4B1 Movable and Floating Bridge Operations				•											
4B2 Keller Ferry Operations					•										
4B3 Urban Tunnel Systems					•										
Group - 5 Snow and Ice Control Operations				•		-									
5B1 Snow and Ice Control Operations		✓					•								
Group - 6 Traffic Control Maintenance and C	Opera	ations													
6A1 Pavement Striping Maintenance			<b>√</b> •												
6A2 Raised/Depressed Pavement Marker Mainte					•			<b>√</b>							
6A3 Pavement Marking Maintenance					<b>√</b>				•						
6A4 Regulatory Sign Maintenance							•				✓				
6A5 Guide Sign Maintenance					✓	•									
6A6 Guidepost Maintenance									√⊙						
6A7 Guardrail Maintenance		•	<b>√</b>												
6B1 Traffic Signal Systems								•		<b>√</b>					
6B2 Highway Lighting Systems		✓		•											
6B3 Intelligent Traffic Systems						•		✓							
Group - 7 Rest Area Operations			_	_		_									

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Southwest Region Area 1 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	ations														
1A1 Pavement Patching and Repair				•	✓										
1A2 Crack Sealing						$\checkmark$			•						
1A3 Shoulder Maintenance					✓		•								
1A4 Sweeping and Cleaning				•								<b>✓</b>			
Group - 2 Drainage Maintenance and Slope	Repai	r													
2A1 Maintain Ditches			$\checkmark$		•										
2A2 Maintain Culverts					✓			•							
2A3 Maintain Catch Basins and Inlets					✓ ⊙										
2A5 Slope Repair		✓			•										
Group - 3 Roadside and Vegetation Manag	ement	t													
3A1 Litter Pickup											•	$\checkmark$			
3A2 Noxious Weed Control					✓⊙										
3A3 Nuisance Vegetation Control						•		✓							
3A4 Control of Vegetation Obstructions			✓			•									
Group - 4 Bridge and Urban Tunnel Mainter	nance	and Op	eratio	ons											
4A1 Bridge Deck Repair				<b>✓</b>		•									
4A3 Bridge Cleaning				<b>✓</b>				•							
Group - 5 Snow and Ice Control Operations	\$														
5B1 Snow and Ice Control Operations		<b>√</b>					•								
Group - 6 Traffic Control Maintenance and	Opera	tions													
6A2 Raised/Depressed Pavement Marker Mainte	:				•				<b>✓</b>						
6A3 Pavement Marking Maintenance					<b>✓</b>				•						
6A6 Guidepost Maintenance									•	<b>✓</b>					
6A7 Guardrail Maintenance		<b>√</b> (•)													

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Southwest Region Area 2 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions	;													
1A1 Pavement Patching and Repair		✓		•											
1A2 Crack Sealing						$\checkmark$			•						
1A3 Shoulder Maintenance			✓				•								
1A4 Sweeping and Cleaning		✓		•											
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches					•		$\checkmark$								
2A2 Maintain Culverts						✓		•							
2A3 Maintain Catch Basins and Inlets					√⊙										
2A5 Slope Repair				✓	•										
Group - 3 Roadside and Vegetation Manag	emen	ıt													
3A1 Litter Pickup									<b>√</b>		•				
3A2 Noxious Weed Control			$\checkmark$		•										
3A3 Nuisance Vegetation Control			✓			•									
3A4 Control of Vegetation Obstructions	✓					•									
Group - 4 Bridge and Urban Tunnel Mainter	ance	and Op	erati	ons											
4A1 Bridge Deck Repair					✓	•									
4A3 Bridge Cleaning				✓				•							
Group - 5 Snow and Ice Control Operations	;														
5B1 Snow and Ice Control Operations		✓					•								
Group - 6 Traffic Control Maintenance and	Opera	ations												_	
6A2 Raised/Depressed Pavement Marker Mainte					•		$\checkmark$								
6A3 Pavement Marking Maintenance						<b>✓</b>			•						
6A6 Guidepost Maintenance								✓	•						
6A7 Guardrail Maintenance		•			✓										

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Southwest Region Area 3 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions	;													
1A1 Pavement Patching and Repair		$\checkmark$		•											
1A2 Crack Sealing					✓				•						
1A3 Shoulder Maintenance						✓	•								
1A4 Sweeping and Cleaning	$\checkmark$			•											
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches				<b>✓</b>	•										
2A2 Maintain Culverts							✓	•							
2A3 Maintain Catch Basins and Inlets				$\checkmark$	•										
2A5 Slope Repair			<b>√</b>		•										
Group - 3 Roadside and Vegetation Manag	emen	t													
3A1 Litter Pickup								✓			•				
3A2 Noxious Weed Control	$\checkmark$				•										
3A3 Nuisance Vegetation Control	✓					•									
3A4 Control of Vegetation Obstructions		✓				•									
Group - 4 Bridge and Urban Tunnel Mainten	ance	and Op	erati	ons											
4A1 Bridge Deck Repair					✓	•									
4A3 Bridge Cleaning			✓					•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations				<b>✓</b>			•								
Group - 6 Traffic Control Maintenance and	Opera	ations													
6A2 Raised/Depressed Pavement Marker Mainte					•			✓							
6A3 Pavement Marking Maintenance						✓			•						
6A6 Guidepost Maintenance								✓	•						
6A7 Guardrail Maintenance		√⊙													

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Southwest Region Area 4 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair	$\checkmark$			•											
1A2 Crack Sealing					✓				•						
1A3 Shoulder Maintenance						✓	•								
1A4 Sweeping and Cleaning	<b>✓</b>			•											
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches		✓			•										
2A2 Maintain Culverts							<b>√</b>	•							
2A3 Maintain Catch Basins and Inlets					•			✓							
2A5 Slope Repair			$\checkmark$		•										
Group - 3 Roadside and Vegetation Manag	emen	t													
3A1 Litter Pickup									$\checkmark$		•				
3A2 Noxious Weed Control		✓			•										
3A3 Nuisance Vegetation Control		✓				•									
3A4 Control of Vegetation Obstructions	✓					•									
Group - 4 Bridge and Urban Tunnel Mainter	nance	and Op	erati	ons											
4A1 Bridge Deck Repair				$\checkmark$		•									
4A3 Bridge Cleaning				<b>✓</b>				•							
Group - 5 Snow and Ice Control Operations	;														
5B1 Snow and Ice Control Operations			$\checkmark$				•								
Group - 6 Traffic Control Maintenance and	Opera	itions													
6A2 Raised/Depressed Pavement Marker Mainte					•				<b>√</b>						
6A3 Pavement Marking Maintenance			$\checkmark$						•						
6A6 Guidepost Maintenance									•		✓				
6A7 Guardrail Maintenance		•			<b>✓</b>										

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# \*\*\* Service Level Report By Region \*\*\*

Region: Southwest

			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level
1A1 - Pav	ement Pa	tching a	ınd Repair	'		'	SL Target: 2.24
	1	1	810	1.81	2070	3.02	2.42
		2	1262	2.26	1227	2.23	2.24
	Area 1 a	verage:		2.04		2.63	2.33
	2	1	81	1.08	423	1.42	1.25
		2	65	1.07	1192	2.19	1.63
		3	0	1.00	0	1.00	1.00
	Area 2 a	verage:		1.05		1.54	1.29
	3	1	2956	3.32	54	1.05	2.19
		2	45	1.05	86	1.09	1.07
	Area 3 a	verage:		2.18		1.07	1.63
	4	1	476	1.48	283	1.28	1.38
		2	2	1.00	1	1.00	1.00
	Area 4 a	verage:		1.24		1.14	1.19
Southwest	Region a	verage:		1.63		1.59	1.61
			Spring 20	005	Fall 200	05	CY Avg.
Activity	_	_					
71017711	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level
1A2 - Crac			LF/LM	SL	LF/LM	SL	SL Target: 3.99
•			<b>LF/LM</b> 235	<b>SL</b> 1.94	<b>LF/LM</b> 344	<b>SL</b> 2.38	
•	ck Sealing	]					SL Target: 3.99
•	ck Sealing	1 2	235	1.94	344	2.38	SL Target: <b>3.99</b> 2.16
•	ck Sealing	1 2	235	1.94 3.43	344	2.38 3.58	SL Target: <b>3.99</b> 2.16 3.51
•	ck Sealing 1 Area 1 a	1 2 verage:	235 716	1.94 3.43 <b>2.69</b>	344 790	2.38 3.58 <b>2.98</b>	SL Target: <b>3.99</b> 2.16  3.51 <b>2.83</b>
•	ck Sealing 1 Area 1 a	1 2 verage:	235 716 1535	1.94 3.43 <b>2.69</b> 4.36	344 790 744	2.38 3.58 <b>2.98</b> 3.49	SL Target: <b>3.99</b> 2.16  3.51 <b>2.83</b> 3.92
•	ck Sealing 1 Area 1 a	1 2 verage: 1 2 3	235 716 1535 831	1.94 3.43 <b>2.69</b> 4.36 3.66	344 790 744 884	2.38 3.58 <b>2.98</b> 3.49 3.77	SL Target: <b>3.99</b> 2.16  3.51 <b>2.83</b> 3.92  3.72
•	Area 1 a	1 2 verage: 1 2 3	235 716 1535 831	1.94 3.43 <b>2.69</b> 4.36 3.66 1.00	344 790 744 884	2.38 3.58 <b>2.98</b> 3.49 3.77 1.00	SL Target: <b>3.99</b> 2.16  3.51 <b>2.83</b> 3.92  3.72  1.00
•	Area 1 a	1 2 verage: 1 2 3 verage:	235 716 1535 831 0	1.94 3.43 <b>2.69</b> 4.36 3.66 1.00 <b>3.01</b>	344 790 744 884 0	2.38 3.58 <b>2.98</b> 3.49 3.77 1.00 <b>2.75</b>	SL Target: <b>3.99</b> 2.16  3.51 <b>2.83</b> 3.92  3.72  1.00 <b>2.88</b>
•	Area 1 a	1 2 verage: 1 2 3 verage: 1 2	235 716 1535 831 0	1.94 3.43 <b>2.69</b> 4.36 3.66 1.00 <b>3.01</b> 3.67	344 790 744 884 0	2.38 3.58 2.98 3.49 3.77 1.00 2.75	SL Target: <b>3.99</b> 2.16  3.51 <b>2.83</b> 3.92  3.72  1.00 <b>2.88</b> 2.55
•	Area 1 a  2  Area 2 a	1 2 verage: 1 2 3 verage: 1 2	235 716 1535 831 0	1.94 3.43 <b>2.69</b> 4.36 3.66 1.00 <b>3.01</b> 3.67 2.14	344 790 744 884 0	2.38 3.58 <b>2.98</b> 3.49 3.77 1.00 <b>2.75</b> 1.44 2.95	SL Target: 3.99  2.16  3.51  2.83  3.92  3.72  1.00  2.88  2.55  2.54
•	Area 2 a  Area 3 a	1 2 verage: 1 2 3 verage: 1 2 verage: verage:	235 716 1535 831 0 834 284	1.94 3.43 <b>2.69</b> 4.36 3.66 1.00 <b>3.01</b> 3.67 2.14 <b>2.90</b>	344 790 744 884 0 109 486	2.38 3.58 2.98 3.49 3.77 1.00 2.75 1.44 2.95 2.19	SL Target: 3.99  2.16  3.51  2.83  3.92  3.72  1.00  2.88  2.55  2.54  2.55
•	Area 2 a  Area 3 a	1 2 verage: 1 2 verage: 1 2 verage: 1 2 verage: 1 2	235 716 1535 831 0 834 284	1.94 3.43 <b>2.69</b> 4.36 3.66 1.00 <b>3.01</b> 3.67 2.14 <b>2.90</b> 4.25	344 790 744 884 0 109 486	2.38 3.58 2.98 3.49 3.77 1.00 2.75 1.44 2.95 2.19	SL Target: 3.99  2.16  3.51  2.83  3.92  3.72  1.00  2.88  2.55  2.54  2.55  3.70

# \*\*\* Service Level Report By Region \*\*\*

Region: Southwest

			Spring 20	)05	Fall 200	)5	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A3 - Should	der Mai	ntenanc	е				SL Target: 3.25
	1	1	2.48%	2.24	3.19%	2.59	2.42
		2	1.71%	1.85	2.91%	2.45	2.15
Α	rea 1 a	verage:		2.05		2.52	2.29
	2	1	3.1%	2.55	3.7%	2.85	2.70
_		2	2.47%	2.24	1.3%	1.65	1.94
		3	0%	1.00	0%	1.00	1.00
Α	rea 2 a	verage:		1.93		1.83	1.88
	3	1	4.84%	3.21	3.47%	2.73	2.97
_		2	3.37%	2.69	5.35%	3.34	3.01
Α	rea 3 a	verage:		2.95		3.04	2.99
	4	1	4.23%	3.06	1.9%	1.95	2.50
_		2	6.5%	3.62	5.39%	3.35	3.49
Α	rea 4 a	verage:		3.34		2.65	2.99
Southwest Re	egion av	verage:		2.57		2.51	2.54
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A4 - Sweep	oing an	d Cleani	ing				SL Target: 2.25
	1	1	46.33%	5.32	21.57%	4.08	4.70
_		2	43.97%	5.20	35.16%	4.76	4.98
Α	rea 1 a	verage:		5.26		4.42	4.84
	2	1	1.23%	1.25	2.47%	1.49	1.37
_		2	0.05%	1.01	0.28%	1.06	1.03
		3	30.93%	4.55	0%	1.00	2.77
Α	rea 2 a	verage:		2.27		1.18	1.73
	3	1	1.54%	1.31	0.18%	1.04	1.17
_		2	0%	1.00	3.12%	1.62	1.31
Α	rea 3 a	verage:		1.15		1.33	1.24
	4	1	0.6%	1.12	1.51%	1.30	1.21
L		2	0%	1.00	0%	1.00	1.00
Α	rea 4 a	verage:		1.06		1.15	1.11
Southwest Re	gion av	verage:		2.43		2.02	2.23
		- [	Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Hrs/CLM	SL	Hrs/CLM	SL	Service Level
1B1 - Safety	Patrol			•		•	SL Target: 3.25
7	Area a	verage:					
Southwest Re	egion av	verage:			8	3.40	3.40

# \*\*\* Service Level Report By Region \*\*\*

Region: Southwest

			Spring 20	005	Fall 200	5	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A1 - Mai	ntain Ditc	hes		•		'	SL Target: <b>2.75</b>
	1	1	1.85%	2.21	5.17%	3.03	2.62
	·	2	0%	1.00	0%	1.00	1.00
	Area 1 a	verage:		1.61		2.02	1.81
	2	1	0%	1.00	0%	1.00	1.00
	\ <u>-</u>	2	8.83%	3.77	34.56%	5.90	4.83
		3	21.7%	5.90	0%	1.00	3.45
	Area 2 a	verage:		3.56		2.63	3.09
	3	1	2.64%	2.41	5.28%	3.06	2.73
		2	0.47%	1.47	0.34%	1.34	1.40
	Area 3 a	verage:		1.94		2.20	2.07
	4	1	0.25%	1.25	0%	1.00	1.13
		2	1.96%	2.24	0.11%	1.11	1.67
	Area 4 a	verage:		1.75		1.05	1.40
Southwest	Region a	verage:		2.21		1.98	2.09
			Spring 20	005	Fall 200	5	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A2 - Mai	ntain Culv	/erts		•	•	•	SL Target: 3.75
							SL raiget. 3.73
	1	1	0%	1.00	27.27%	5.73	3.36
	1	1 2	0% 0%	1.00 1.00	27.27% 3.7%	5.73 2.57	_
	Area 1 a	2					3.36
		2		1.00		2.57	3.36 1.78
	Area 1 a	2 verage:	0%	1.00 <b>1.00</b>	3.7%	2.57 <b>4.15</b>	3.36 1.78 <b>2.57</b>
	Area 1 a	2 verage:	0%	1.00 1.00	3.7% 21.43%	2.57 <b>4.15</b> 5.14	3.36 1.78 <b>2.57</b> 3.07
	Area 1 a	2 verage: 1 2 3	0% 0% 10.34%	1.00 1.00 1.00 4.03	3.7% 21.43% 20%	2.57 <b>4.15</b> 5.14 5.00	3.36 1.78 <b>2.57</b> 3.07 4.52
	Area 1 a	2 verage: 1 2 3	0% 0% 10.34%	1.00 1.00 1.00 4.03 1.00	3.7% 21.43% 20%	2.57 <b>4.15</b> 5.14 5.00 1.00	3.36 1.78 <b>2.57</b> 3.07 4.52 1.00
	Area 1 a	verage:  1 2 3 verage:	0% 0% 10.34% 0%	1.00 1.00 1.00 4.03 1.00 2.01	3.7% 21.43% 20% 0%	2.57 <b>4.15</b> 5.14 5.00 1.00 <b>3.71</b>	3.36 1.78 2.57 3.07 4.52 1.00 2.86
	Area 1 a	2 verage: 1 2 3 verage: 1 2	0% 0% 10.34% 0%	1.00 1.00 1.00 4.03 1.00 2.01	3.7% 21.43% 20% 0%	2.57 4.15 5.14 5.00 1.00 3.71	3.36 1.78 2.57 3.07 4.52 1.00 2.86
	Area 1 a  2  Area 2 a	2 verage: 1 2 3 verage: 1 2	0% 0% 10.34% 0%	1.00 1.00 1.00 4.03 1.00 2.01 3.00 4.18	3.7% 21.43% 20% 0%	2.57 <b>4.15</b> 5.14 5.00 1.00 <b>3.71</b> 1.00 4.25	3.36 1.78 2.57 3.07 4.52 1.00 2.86 2.00 4.21
	Area 2 a  Area 3 a	verage:  1 2 3 verage: 1 2 verage:	0% 0% 10.34% 0% 5% 11.76%	1.00 1.00 1.00 4.03 1.00 2.01 3.00 4.18 3.59	3.7% 21.43% 20% 0% 0% 12.5%	2.57 4.15 5.14 5.00 1.00 3.71 1.00 4.25 2.63	3.36 1.78 2.57 3.07 4.52 1.00 2.86 2.00 4.21 3.11
	Area 2 a  Area 3 a	2 verage: 1 2 3 verage: 1 2 verage: 1 2 verage: 1 2	0% 0% 10.34% 0% 5% 11.76%	1.00 1.00 1.00 4.03 1.00 2.01 3.00 4.18 3.59	3.7% 21.43% 20% 0% 0% 12.5%	2.57 4.15 5.14 5.00 1.00 3.71 1.00 4.25 2.63	3.36 1.78 2.57 3.07 4.52 1.00 2.86 2.00 4.21 3.11

# \*\*\* Service Level Report By Region \*\*\*

Region: Southwest

			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A3 - Main	tain Cato	h Basin	s and Inlets	<u>.</u>			SL Target: <b>2.75</b>
	1	1	2.44%	1.81	3.92%	2.23	2.02
		2	6.78%	2.94	7.14%	3.02	2.98
	Area 1 a	verage:		2.38		2.62	2.50
	2	1	0%	1.00	0%	1.00	1.00
		2	33.33%	5.22	33.33%	5.22	5.22
		3	0%	1.00	0%	1.00	1.00
	Area 2 a	verage:		2.41		2.41	2.41
	3	1	0%	1.00	0%	1.00	1.00
		2	50%	5.90	0%	1.00	3.45
	Area 3 a	verage:		3.45		1.00	2.23
	4	1	25%	4.67	0%	1.00	2.83
	1	2	20%	4.33	14.29%	3.91	4.12
	Area 4 a	verage:		4.50		2.46	3.48
Southwest F	Region a	verage:		3.18		2.12	2.65
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
2A4 - Main	tain Dete	ention/R	etention Basins	•	<u>.</u>		SL Target:
	Area a	verage:					
Southwest F	Region a	verage:	8.5%	3.70			3.70
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
2A5 - Slop	e Repair			<u> </u>			SL Target: <b>2.75</b>
	1	1	0%	1.00	0%	1.00	1.00
		2	2.17%	2.09	0%	1.00	1.54
	Area 1 a	verage:		1.54		1.00	1.27
	2	1	2.13%	2.06	0%	1.00	1.53
		2	2.17%	2.09	6.52%	3.84	2.96
		3	0%	1.00	2.56%	2.28	1.64
	Area 2 a	verage:		1.72		2.37	2.05
	3	1	0%	1.00	2.17%	2.09	1.54
		2	0%	1.00	4.26%	3.09	2.04
	Area 3 a	verage:		1.00		2.59	1.79
	4	1	4.26%	3.09	2.13%	2.06	2.57
		2	0%	1.00	0%	1.00	1.00
	Area 4 a	verage:		2.04		1.53	1.79
Southwest F	Region a	verage:		1.58		1.87	1.72

# \*\*\* Service Level Report By Region \*\*\*

Region: Southwest

			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	EA/CLM	SL	EA/CLM	SL	Service Level
3A1 - Litter	r Pickup						SL Target: 4.75
	1	1	534	4.07	1292	5.58	4.83
		2	1383	5.77	757	4.51	5.14
	Area 1 a	verage:		4.92		5.05	4.98
	2	1	1220	5.44	1469	5.94	5.69
		2	1085	5.17	1058	5.12	5.14
		3	6	1.05	13	1.10	1.07
	Area 2 a	verage:		3.89		4.05	3.97
	3	1	470	3.88	455	3.82	3.85
		2	366	3.46	265	3.06	3.26
	Area 3 a	verage:		3.67		3.44	3.56
	4	1	610	4.22	1170	5.34	4.78
		2	207	2.66	374	3.50	3.08
	Area 4 a	verage:		3.44		4.42	3.93
Southwest F	Region a	verage:		3.98		4.24	4.11
			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Spring 20 % Roadside	005 SL	Fall 200 % Roadside	05 SL	CY Avg. Service Level
Activity  3A2 - Noxid			% Roadside		1		Service Level
			% Roadside		1		SL Target: 2.75
	ous Wee	d Contro	% Roadside	SL	% Roadside	SL	SL Target: 2.75
3A2 - Noxi	ous Wee	d Contro	% Roadside ol 6.56%	<b>SL</b> 4.16	% Roadside 3.72%	<b>SL</b> 3.49	Service Level SL Target: 2.75 3.82 1.48
3A2 - Noxi	ous Wee	d Contro	% Roadside ol 6.56%	<b>SL</b> 4.16 1.57	% Roadside 3.72%	3.49 1.39	Service Level SL Target: 2.75 3.82 1.48 2.65
3A2 - Noxi	ous Wee	d Contro	% Roadside ol 6.56% 0.57%	4.16 1.57 2.86	% Roadside 3.72% 0.39%	3.49 1.39 2.44	Service Level SL Target: 2.75 3.82 1.48 2.65
3A2 - Noxi	ous Wee	d Control 1 2 verage:	% Roadside ol 6.56% 0.57% 0.05%	4.16 1.57 <b>2.86</b> 1.05	% Roadside  3.72%  0.39%	3.49 1.39 <b>2.44</b> 1.00	Service Level  SL Target: 2.75  3.82  1.48  2.65  1.03  2.27
3A2 - Noxi	ous Wee	1 2 verage: 1 2 3	% Roadside  6.56%  0.57%  0.05%  0.45%	4.16 1.57 <b>2.86</b> 1.05 1.45	% Roadside  3.72% 0.39%  0% 2.73%	3.49 1.39 <b>2.44</b> 1.00 3.09	Service Level  SL Target: 2.75  3.82  1.48  2.65  1.03  2.27  2.51
3A2 - Noxi	ous Wee  1  Area 1 a	1 2 verage: 1 2 3	% Roadside  6.56%  0.57%  0.05%  0.45%	4.16 1.57 2.86 1.05 1.45 1.00	% Roadside  3.72% 0.39%  0% 2.73%	3.49 1.39 2.44 1.00 3.09 4.01	Service Level  SL Target: 2.75  3.82  1.48  2.65  1.03  2.27  2.51  1.93
3A2 - Noxi	ous Wee  1  Area 1 a  2  Area 2 a	d Control 1 2 verage: 1 2 3 verage:	% Roadside ol 6.56% 0.57% 0.05% 0.45% 0%	4.16 1.57 2.86 1.05 1.45 1.00 1.17	% Roadside  3.72% 0.39%  0% 2.73% 5.14%	3.49 1.39 2.44 1.00 3.09 4.01 2.70	Service Level  SL Target: 2.75  3.82  1.48  2.65  1.03  2.27  2.51  1.93
3A2 - Noxi	ous Wee  1  Area 1 a  2  Area 2 a	d Control 1 2 verage: 1 2 3 verage: 1 2 3	% Roadside  6.56%  0.57%  0.05%  0.45%  0%	4.16 1.57 2.86 1.05 1.45 1.00 1.17	% Roadside  3.72% 0.39%  0% 2.73% 5.14%	3.49 1.39 2.44 1.00 3.09 4.01 2.70	Service Level  SL Target: 2.75  3.82  1.48  2.65  1.03  2.27  2.51  1.93  1.00  1.00
3A2 - Noxi	ous Wee  1  Area 1 a  2  Area 2 a	d Control 1 2 verage: 1 2 3 verage: 1 2 3	% Roadside  6.56%  0.57%  0.05%  0.45%  0%	4.16 1.57 2.86 1.05 1.45 1.00 1.17	% Roadside  3.72% 0.39%  0% 2.73% 5.14%	3.49 1.39 2.44 1.00 3.09 4.01 2.70 1.00	Service Level  SL Target: 2.75  3.82  1.48  2.65  1.03  2.27  2.51  1.93  1.00  1.00
3A2 - Noxi	ous Wee  1  Area 1 a  2  Area 2 a  3  Area 3 a	d Control 1 2 verage: 1 2 3 verage: 1 2 verage:	% Roadside  6.56%  0.57%  0.05%  0.45%  0%  0%	4.16 1.57 2.86 1.05 1.45 1.00 1.17 1.00 1.01	% Roadside  3.72% 0.39%  0% 2.73% 5.14%  0% 0%	3.49 1.39 2.44 1.00 3.09 4.01 2.70 1.00 1.00	Service Level  SL Target: 2.75  3.82  1.48  2.65  1.03  2.27  2.51  1.93  1.00  1.00  1.59
3A2 - Noxi	ous Wee  1  Area 1 a  2  Area 2 a  3  Area 3 a	d Control 1 2 verage: 1 2 3 verage: 1 2 verage: 1 2 verage:	% Roadside ol 6.56% 0.57% 0.05% 0.45% 0% 0.01%	4.16 1.57 2.86 1.05 1.45 1.00 1.17 1.00 1.01	% Roadside  3.72% 0.39%  0% 2.73% 5.14%  0% 0% 1.11%	3.49 1.39 2.44 1.00 3.09 4.01 2.70 1.00 1.00 2.07	Service Level  SL Target: 2.75  3.82  1.48  2.65  1.03  2.27  2.51  1.93

# \*\*\* Service Level Report By Region \*\*\*

Region: Southwest

			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A3 - Nuisa	ance Veg	etation	Control				SL Target: 2.99
	1	1	14.11%	4.41	14.3%	4.43	4.42
		2	5.62%	3.12	1.49%	1.60	2.36
	Area 1 a	verage:		3.77		3.01	3.39
	2	1	0.01%	1.01	1.09%	1.43	1.22
		2	2.47%	1.99	8.07%	3.61	2.80
		3	0%	1.00	3.87%	2.55	1.77
	Area 2 a	verage:		1.33		2.53	1.93
	3	1	0.06%	1.02	0%	1.00	1.01
		2	0.22%	1.09	0.31%	1.12	1.11
	Area 3 a	verage:		1.06		1.06	1.06
	4	1	0.04%	1.02	2.41%	1.96	1.49
		2	0.21%	1.08	3.45%	2.38	1.73
	Area 4 a	verage:		1.05		2.17	1.61
Southwest R	Region a	verage:		1.80		2.19	2.00
		_	Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
3A4 - Contr	rol of Ve	getation	Obstructions				SL Target: 2.99
	1	1	0%	1.00	4.35%	4.34	2.67
		2	0%	1.00	0%	1.00	1.00
	Area 1 a	verage:		1.00		2.67	1.83
	2	1	0%	1.00	0%	1.00	1.00
		2	0%	1.00	0%	1.00	1.00
		3	0%	1.00	0%	1.00	1.00
	Area 2 a	verage:		1.00		1.00	1.00
	3	1	2.17%	3.34	0%	1.00	2.17
		2	0%	1.00	0%	1.00	1.00
	Area 3 a	verage:		2.17		1.00	1.58
	4	1	0%	1.00	0%	1.00	1.00
		2	0%	1.00	0%	1.00	1.00
	Area 4 a	verage:		1.00		1.00	1.00
Southwest R	Region a	verage:		1.29		1.42	1.35
	_	_	Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
3A5 - Land	scape M	aintena	nce				SL Target: 3.99
	Area a	verage:					
Southwest R	Region a	verage:			5.2	3.60	3.60

# \*\*\* Service Level Report By Region \*\*\*

Region: Southwest

			Spring 2	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
4A1 - Bride	ge Deck	Repair					SL Target: 2.99
	1						
	Area 1 a	verage:			0.0032%	2.05	2.05
	2						
	Area 2 a	verage:			0.0065%	2.32	2.32
	3						
	Area 3 a	verage:			0.0103%	2.63	2.63
	4						
	Area 4 a	verage:			0.0048%	2.18	2.18
Southwest F	Region a	verage:				2.30	2.30
			Spring 2	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Completed	SL	% Completed	SL	Service Level
4A2 - Struc	ctural Bri	idge Rep	oair			'	SL Target: 3.75
	Area a	verage:					
Southwest F	Region a	verage:			69.57%	3.70	3.70
			Spring 2	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
4A3 - Bride	ge Clean	ing				'	SL Target: 3.75
	1						
	Area 1 a	verage:			3.06	2.03	2.03
	2						
	Area 2 a	verage:			3	2.00	2.00
	3				1	1	
	Area 3 a						
		verage:			2.92	1.97	1.97
	4	verage:			2.92	1.97	1.97
	_				2.92	1.97	
	4 Area 4 a	verage:					2.22
Southwest F	4 Area 4 a	verage:		005	3.44	2.22	2.22
	4 Area 4 a	verage:		005 SL		2.22	2.22
Southwest F	4 Area 4 a Region a Area	verage: verage:	Spring 2	SL	3.44  Fall 200	2.22	2.22 2.06 CY Avg.
Southwest F	4 Area 4 a Region a Area	verage: verage:	Spring 20 % Delayed	SL	3.44  Fall 200	2.22	2.22 2.06 CY Avg. Service Level
Southwest F	4 Area 4 a Region a  Area able and	verage: verage:	Spring 20 % Delayed g Bridge Operat	SL	3.44  Fall 200	2.22	2.22 2.06 CY Avg. Service Level
Southwest F	4 Area 4 a Region a  Area able and Area a	verage: verage: Sect Floating verage:	Spring 20 % Delayed g Bridge Operat	SL	3.44  Fall 200	2.22	2.22 2.06 CY Avg. Service Level
Activity 4B1 - Mova	4 Area 4 a Region a  Area able and Area a	verage: verage: Sect Floating verage:	Spring 20 % Delayed g Bridge Operat	SL tions	3.44  Fall 200	2.22 2.06 05 SL	2.22 2.06 CY Avg. Service Level
Activity 4B1 - Mova	4 Area 4 a Region a  Area able and Area a	verage: verage: Sect Floating verage:	Spring 20 % Delayed g Bridge Operat	SL tions	3.44  Fall 200 % Delayed	2.22 2.06 05 SL	2.22 2.06 CY Avg. Service Level SL Target: 2.25
Activity 4B1 - Mova	Area 4 a Region a Area able and Area a Region a Area	verage:  Sect  Floating  verage:  verage:	Spring 20 % Delayed g Bridge Operat Spring 20 Score	SL tions	3.44  Fall 200 % Delayed  Fall 200	2.22 2.06 05 SL	2.22 2.06 CY Avg. Service Level SL Target: 2.25 CY Avg.
Activity  Activity  Southwest F	Area 4 a Region a Area able and Area a Region a Area	verage:  Sect  Floating  verage:  verage:	Spring 20 % Delayed g Bridge Operat Spring 20 Score	SL tions	3.44  Fall 200 % Delayed  Fall 200	2.22 2.06 05 SL	2.22 2.06 CY Avg. Service Level SL Target: 2.25  CY Avg. Service Level
Activity  Activity  Southwest F	Area a a Region a Area a Area a Area a Area a Area ar Ferry C	verage:  Sect  Floating  verage:  verage:	Spring 20 % Delayed g Bridge Operat  Spring 20 Score ns	SL tions	3.44  Fall 200 % Delayed  Fall 200	2.22 2.06 05 SL	Service Level SL Target: 2.25  CY Avg. Service Level

# \*\*\* Service Level Report By Region \*\*\*

Region: Southwest

			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Closure/Year	SL	Closure/Year	SL	Service Level
4B3 - Urba	n Tunne	System	ıs				SL Target: 2.75
	Area a	verage:					
Southwest F	Region a	verage:					
			Spring 2	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
5B1 - Snov	5B1 - Snow and Ice Contro		l Operations				SL Target:
	1	1	2.1	2.06			2.06
		2	1	1.00			1.00
	Area 1 a	verage:		1.53			1.53
	2	1	1.4	1.42			1.42
		2	1.7	1.69			1.69
		3	1.5	1.49			1.49
	Area 2 a	verage:	1	1.27			1.27
	3	1	1.6	1.58			1.58
		2	2.5	2.46			2.46
	Area 3 a	verage:		2.02			2.02
	4	1	1.8	1.75			1.75
		2	1.9	1.89			1.89
	Area 4 a	verage:		1.82			1.82
Southwest F	Region a	verage:		1.58			1.58
			Spring 2	005	Fall 200		
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A1 - Pave	ment Sti	riping M	aintenance				SL Target: 1.99
	Area a	verage:					
Southwest F	Region a	verage:	1.98%	2.25	0.6%	1.60	1.92

# \*\*\* Service Level Report By Region \*\*\*

Region: Southwest

_			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A2 - Raise	ed/Depre	ssed Pa	vement Marker	Maintenar	nce		SL Target: 2.74
	1	1	23.88%	4.39	7.35%	2.47	3.43
		2	35.72%	5.57	8.06%	2.61	4.09
1	Area 1 a	verage:		4.98		2.54	3.76
	2	1	13.6%	3.36	29.28%	4.93	4.14
		2	16.24%	3.62	23.16%	4.32	3.97
		3	0%	1.00	0.28%	1.06	1.03
1	Area 2 a	verage:		2.66		3.43	3.05
	3	1	13.16%	3.32	2.16%	1.43	2.37
		2	21%	4.10	21.64%	4.16	4.13
4	Area 3 a	verage:		3.71		2.80	3.25
	4	1	22.95%	4.30	24.65%	4.47	4.38
		2	11.96%	3.20	11.69%	3.17	3.18
	Area 4 a	verage:		3.75		3.82	3.78
Southwest R	egion a	verage:		3.77		3.15	3.46
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A3 - Pave	ment Ma	rking M	aintenance	•		•	SL Target: 3.99
	1	1	0%	1.00	8.33%	2.79	1.90
		2	30.43%	5.04	0%	1.00	3.02
1	Area 1 a	verage:		3.02		1.90	2.46
	2	1	0%	1.00	20%	4.00	2.50
		2	81.82%	5.90	30%	5.00	5.45
		3	0%	1.00	0%	1.00	1.00
1	Area 2 a	verage:		2.63		3.33	2.98
	3	1	0%	1.00	6.67%	2.58	1.79
		2	28.57%	4.86	12.5%	3.25	4.05
4	Area 3 a	verage:		2.93		2.92	2.92
	4	1	0%	1.00	0%	1.00	1.00
		2	0%	1.00	25%	4.50	2.75
	Area 4 a	verage:		1.00		2.75	1.88
Southwest R	egion a	verage:		2.40		2.72	2.56
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A4 - Regu	latory Si	ign Main	itenance				SL Target: 3.24
	Area a	verage:					
Southwest R	egion a	verage:			6.34%	4.27	4.27

# \*\*\* Service Level Report By Region \*\*\*

Region: Southwest

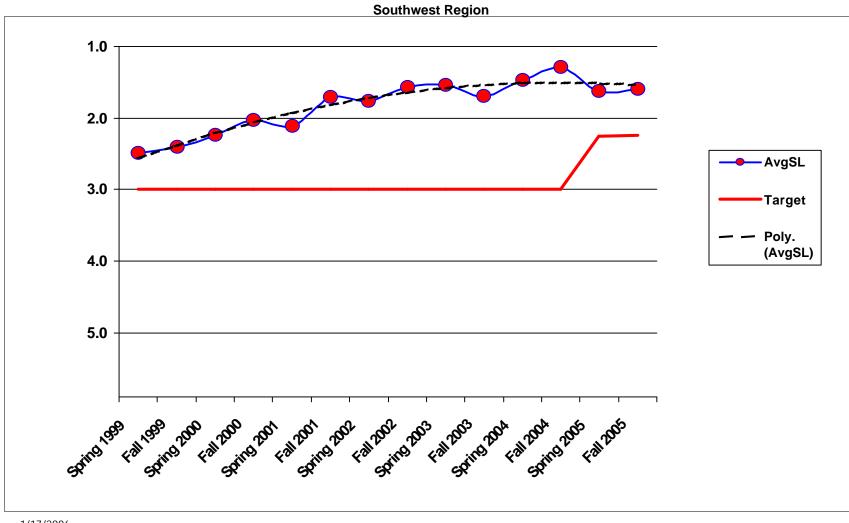
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A5 - Guid	le Sign M	laintena	nce				SL Target: 2.99
	Area a	verage:					
Southwest	Region a	verage:			2.97%	2.32	2.32
			Spring 20	005	Fall 2005		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A6 - Guid	lepost Ma	aintenan	ce	1		'	SL Target: 3.99
	1	1	13.19%	4.32	6.74%	3.35	3.83
		2	33.73%	5.90	3.85%	2.71	4.31
	Area 1 a	verage:		5.11		3.03	4.07
	2	1	1.43%	2.11	17.24%	4.72	3.42
		2	36.19%	5.90	29.49%	5.95	5.92
		3	0.71%	1.71	0.65%	1.65	1.68
	Area 2 a	verage:		3.24		4.11	3.67
	3	1	6.9%	3.38	1.53%	2.13	2.76
		2	10.59%	4.06	10.26%	4.03	4.04
	Area 3 a	verage:		3.72		3.08	3.40
	4	1	2.6%	2.40	12.43%	4.24	3.32
		2	16.42%	4.64	27.78%	5.78	5.21
	Area 4 a	verage:		3.52		5.01	4.27
Southwest I	Region a	verage:		3.90		3.81	3.85
			Spring 2005		Fall 2005		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A7 - Gua	rdrail Ma	intenanc	:e				SL Target: 1.75
	1	1	0.18%	1.18	0.34%	1.34	1.26
	<u>l</u>	2	0.65%	1.65	0.01%	1.01	1.33
	Area 1 a	verage:		1.42		1.18	1.30
	2	1	4.55%	3.78	0.28%	1.28	2.53
	<u>L</u>	2	0.17%	1.17	0.05%	1.05	1.11
		3	0.22%	1.22	15.58%	5.90	3.56
	Area 2 a	verage:		2.06		2.74	2.40
	3	1	0.63%	1.63	1.02%	2.01	1.82
		2	0.05%	1.05	0%	1.00	1.02
	Area 3 a	verage:		1.34		1.50	1.42
	4	1	0.61%	1.61	0.63%	1.63	1.62
		2	13.38%	5.68	1.05%	2.02	3.85
	Area 4 a			3.64		1.83	2.74
Southwest I				2.11		1.81	1.96
	a	. J. ago.				1.01	1.30

# \*\*\* Service Level Report By Region \*\*\*

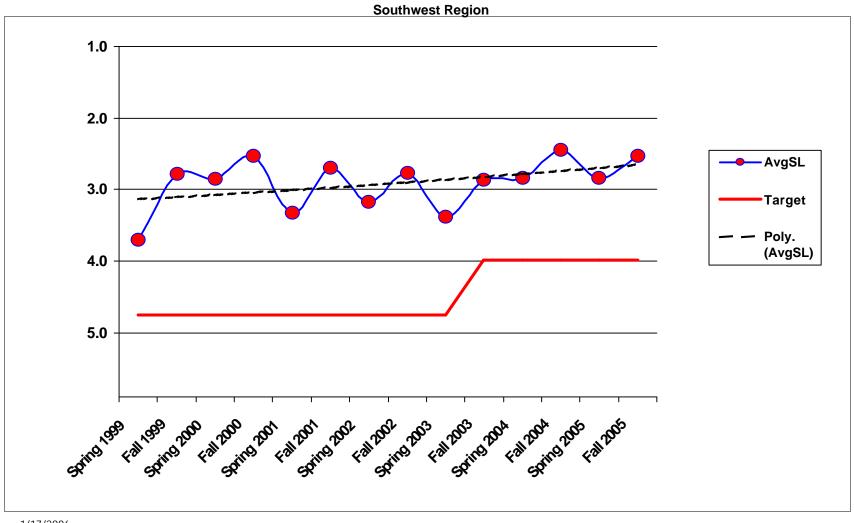
Region: Southwest

			Spring 2	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	Service Level
6B1 - Traffi	c Signal	System	ıs				SL Target: 3.75
	Area a	verage:					
Southwest R	Region a	verage:			2.03	4.03	4.03
			Spring 2005		Fall 2005		CY Avg.
Activity	Area	Sect	% MIfnctn	SL	% MIfnctn	SL	Service Level
6B2 - Highv	way Ligh	ting Sys	stems	•		•	SL Target: 2.25
	Area a	verage:					
Southwest R	Region a	verage:	5.45%	2.18	0%	1.00	1.59
		Spring 2005				CY Avg.	
			Spring 2	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Spring 20 Rep./ITS/Yr	005 SL	Fall 200 Rep./ITS/Yr	05 SL	CY Avg. Service Level
Activity 6B3 - Intelli			Rep./ITS/Yr	-			_
•			Rep./ITS/Yr	-			Service Level
•	igent Tra		Rep./ITS/Yr	-			Service Level
•	igent Tra	affic Sys verage:	Rep./ITS/Yr	-			Service Level
6B3 - Intelli	igent Tra	affic Sys verage:	Rep./ITS/Yr	SL	Rep./ITS/Yr	SL 3.29	SL Target: 2.99
6B3 - Intelli	igent Tra	affic Sys verage:	Rep./ITS/Yr tems	SL	Rep./ITS/Yr	SL 3.29	SL Target: 2.99
6B3 - Intelli	Area  Area	verage:	Rep./ITS/Yr tems  Spring 20 Score	SL 005	1.29 Fall 200	3.29 05	SL Target: 2.99  3.29  CY Avg.
6B3 - Intelli Southwest R	Area  Area	verage:	Rep./ITS/Yr tems  Spring 20 Score	SL 005	1.29 Fall 200	3.29 05	SL Target: 2.99  3.29  CY Avg. Service Level
6B3 - Intelli Southwest R	Area Area Op	verage:	Rep./ITS/Yr tems  Spring 20 Score	SL 005	1.29 Fall 200	3.29 05	SL Target: 2.99  3.29  CY Avg. Service Level

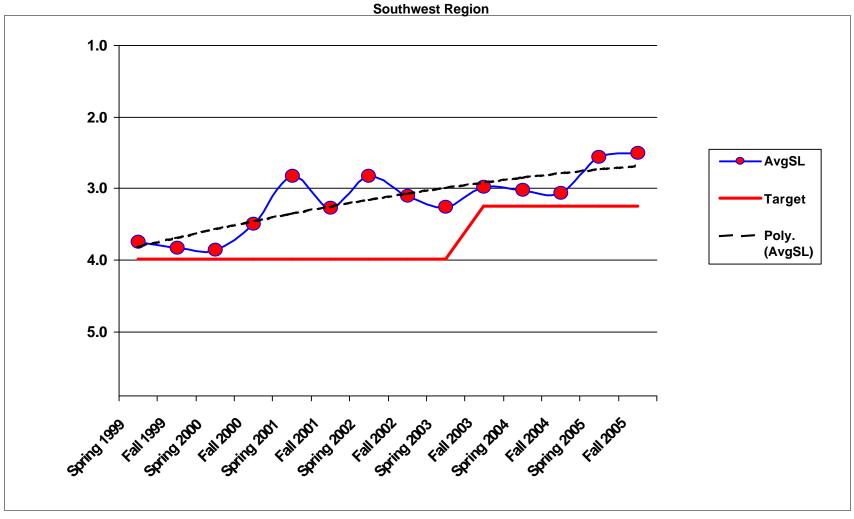
1A1 - Pavement Patching and Repair



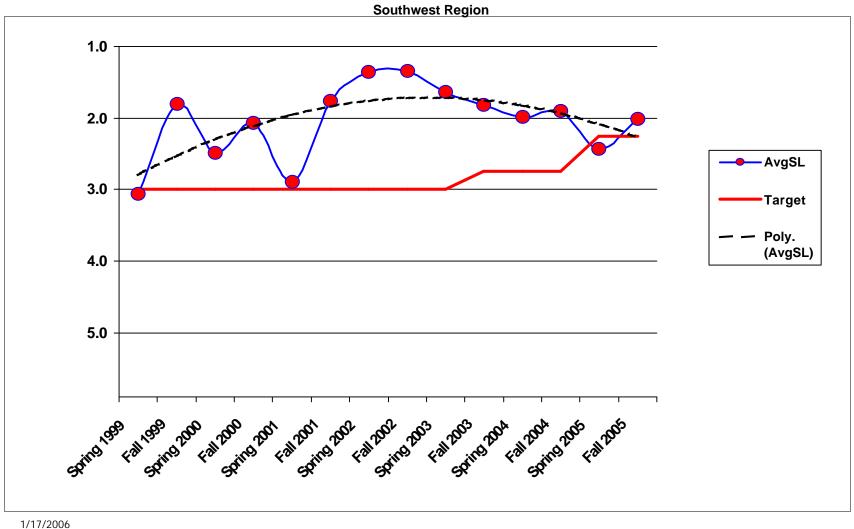
1A2 - Crack Sealing



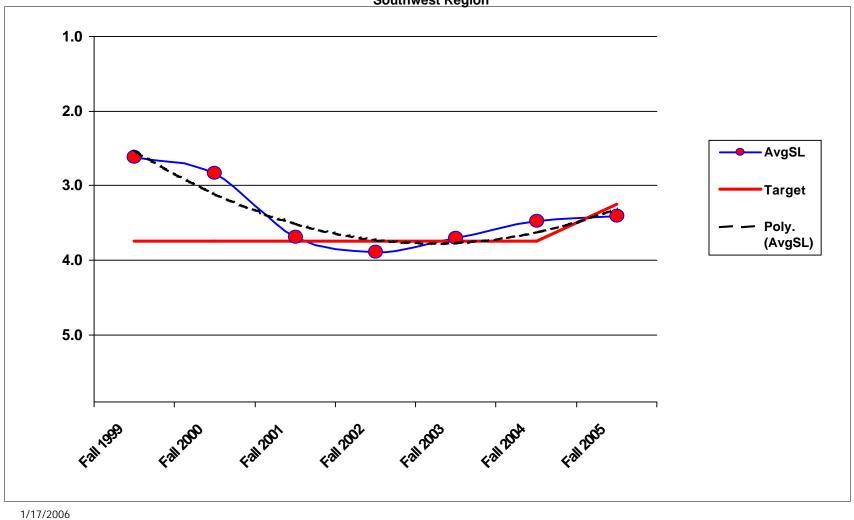
1A3 - Shoulder Maintenance



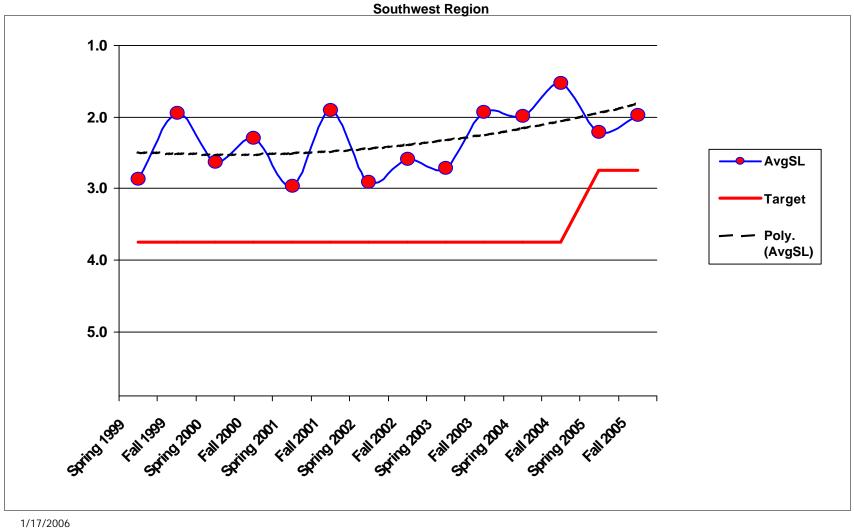
1A4 - Sweeping and Cleaning



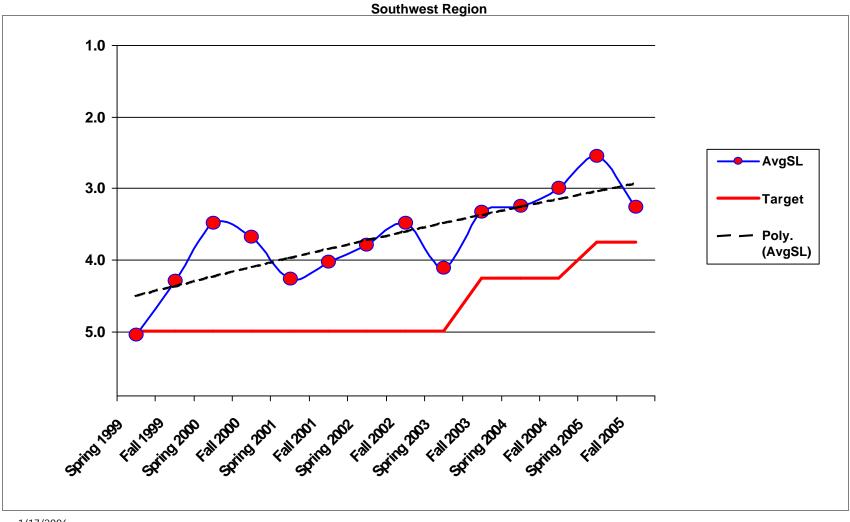
1B1 - Safety Patrol Southwest Region



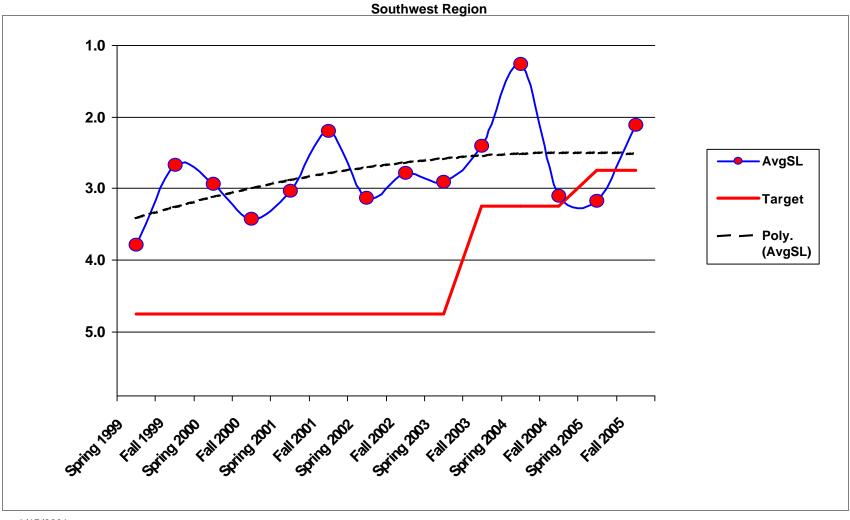
2A1 - Maintain Ditches



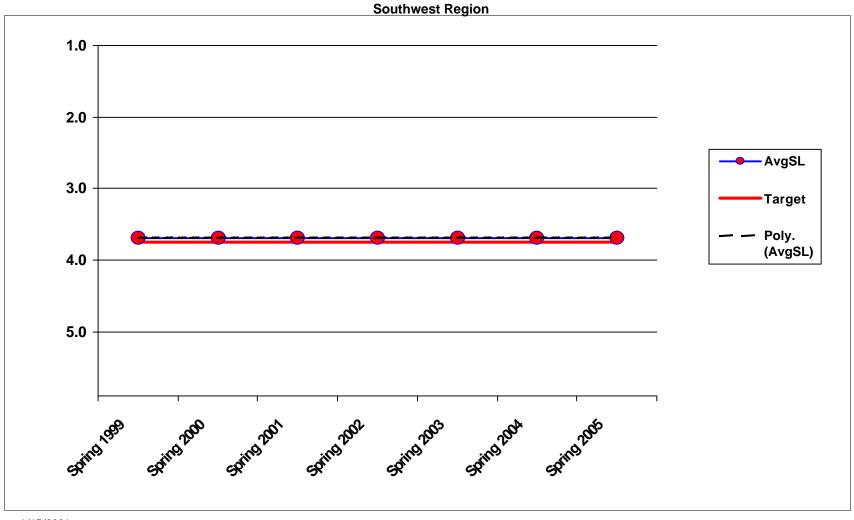
2A2 - Maintain Culverts



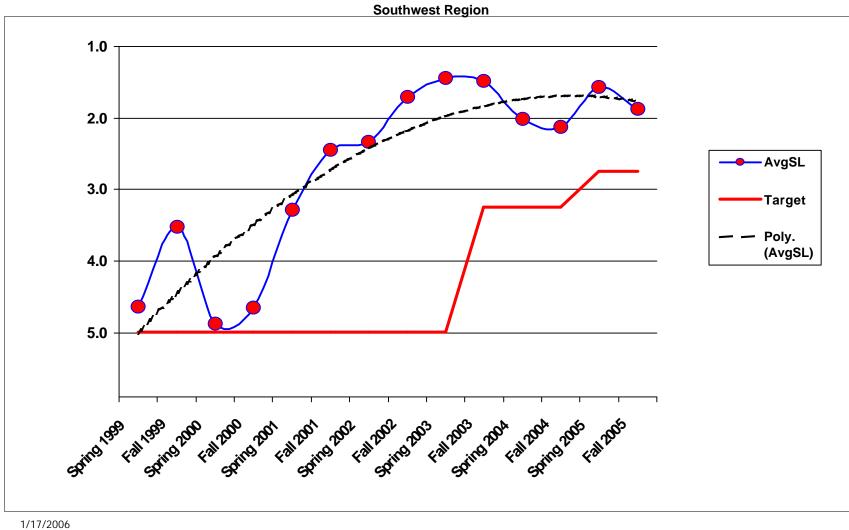
2A3 - Maintain Catch Basins and Inlets



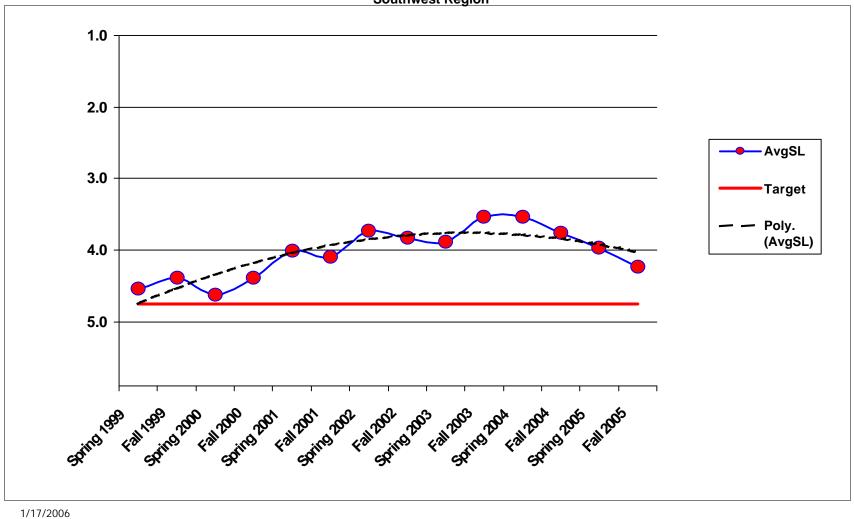
2A4 - Maintain Detention/Retention Basins



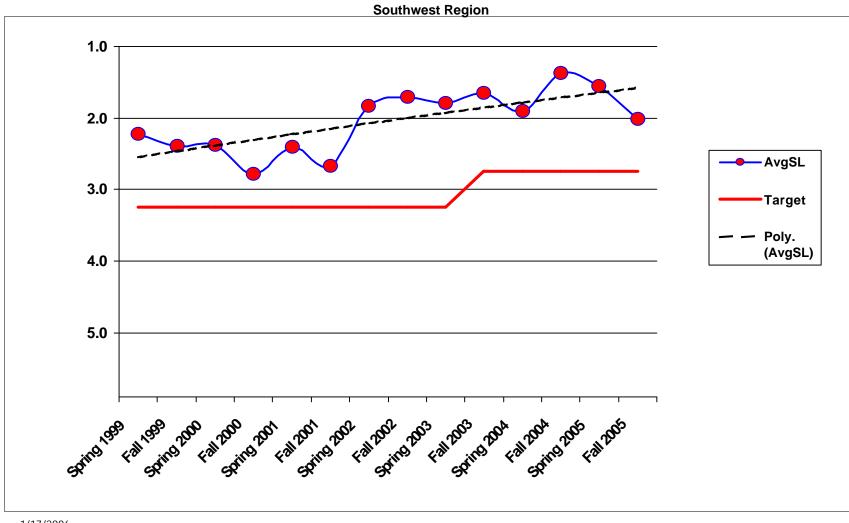
2A5 - Slope Repair



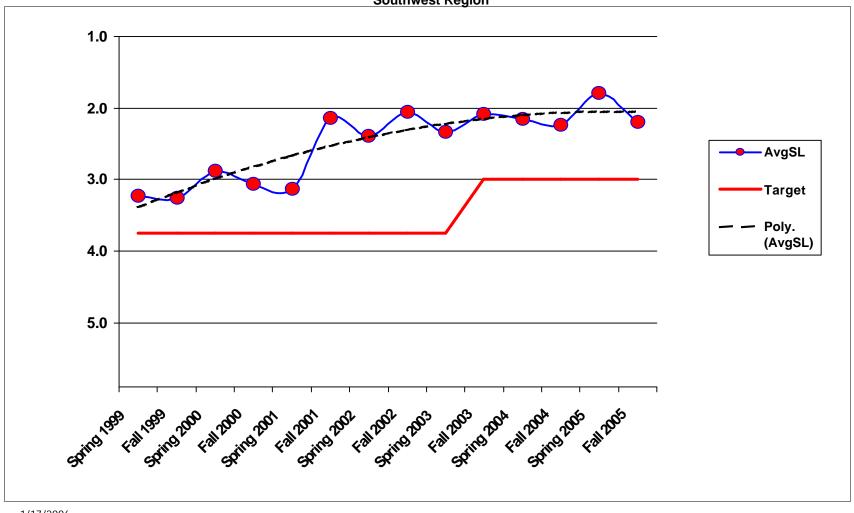
3A1 - Litter Pickup Southwest Region



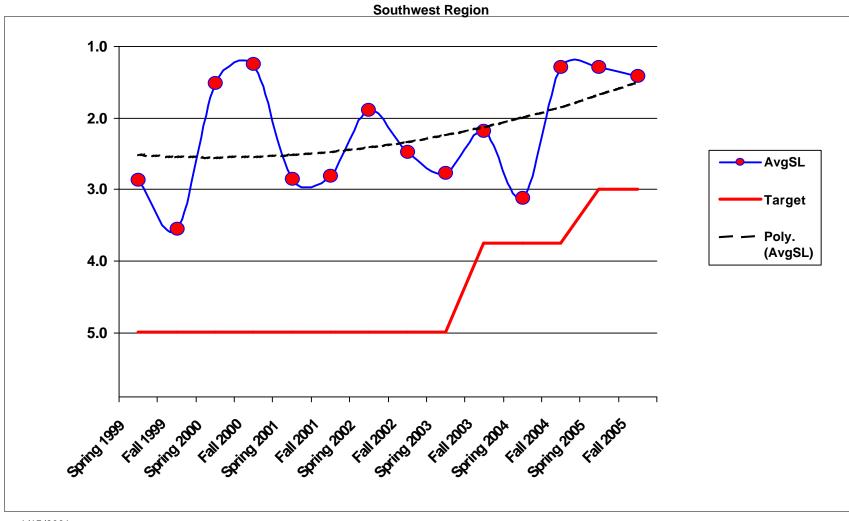
3A2 - Noxious Weed Control



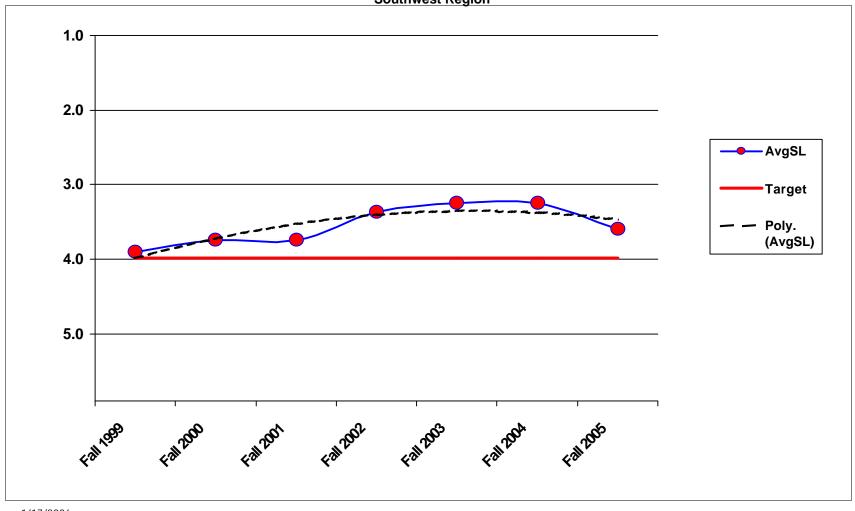
3A3 - Nuisance Vegetation Control **Southwest Region** 



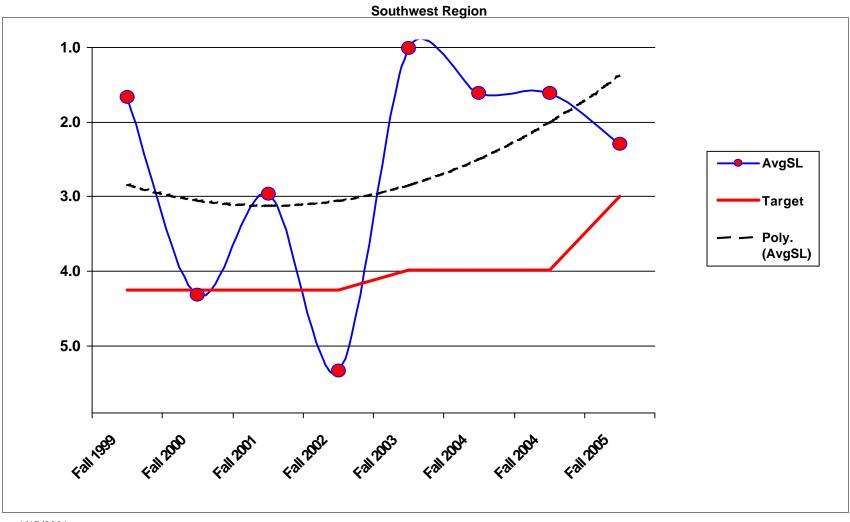
3A4 - Control of Vegetation Obstructions



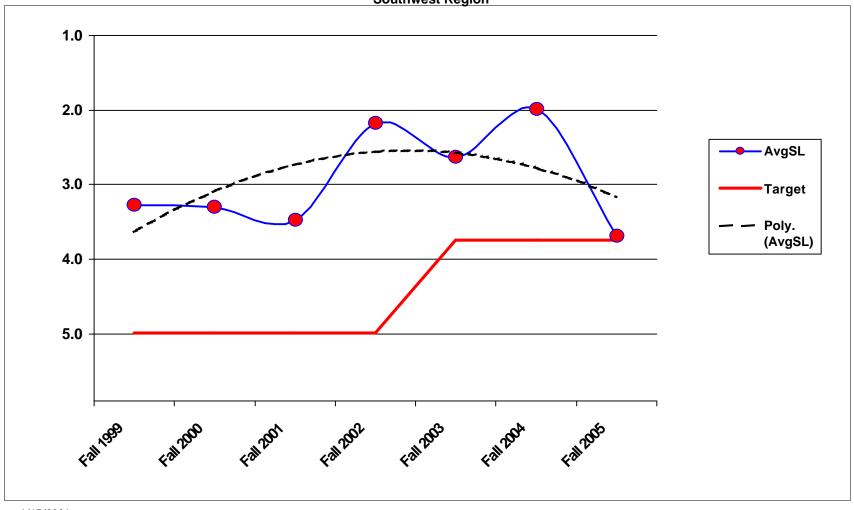
3A5 - Landscape Maintenance Southwest Region



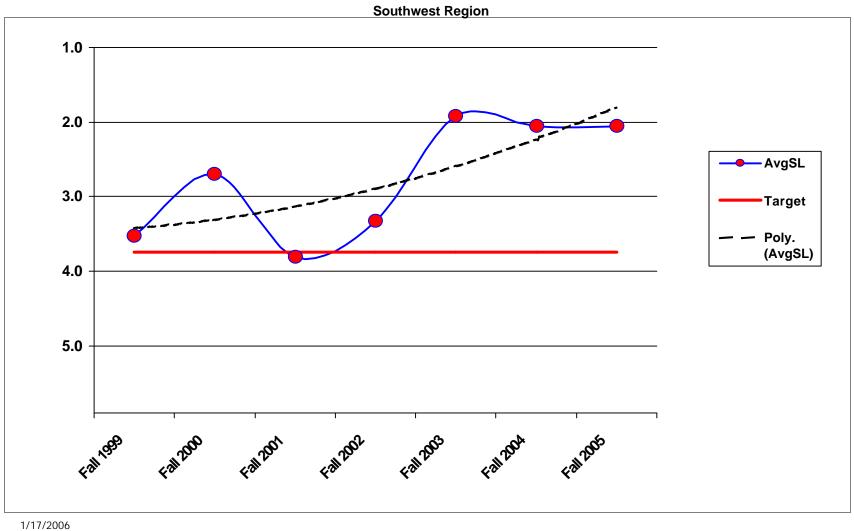
4A1 - Bridge Deck Repair



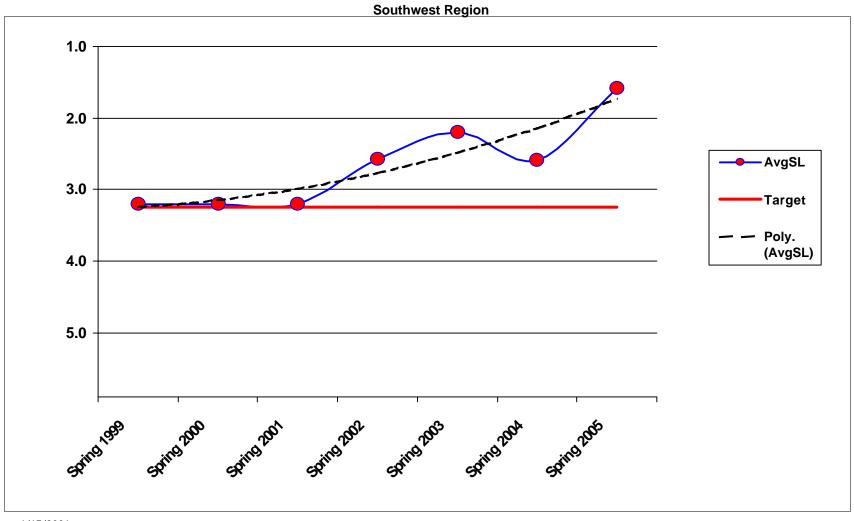
4A2 - Structural Bridge Repair
Southwest Region



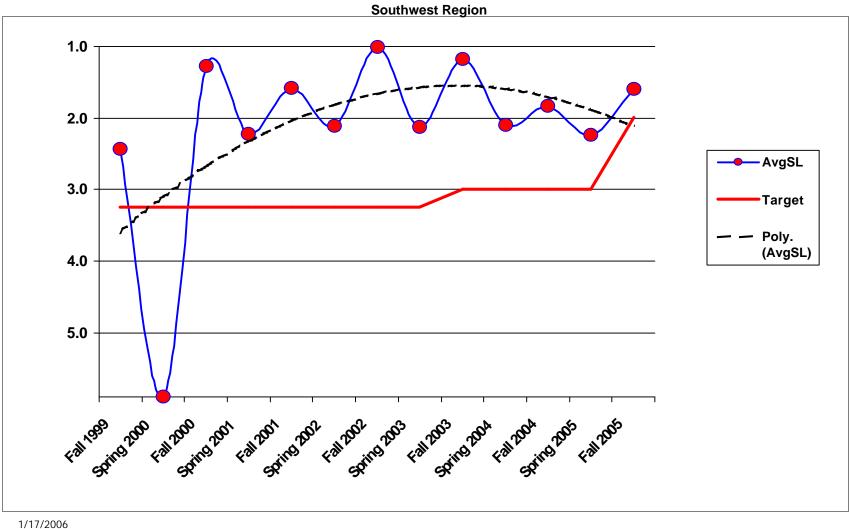
4A3 - Bridge Cleaning



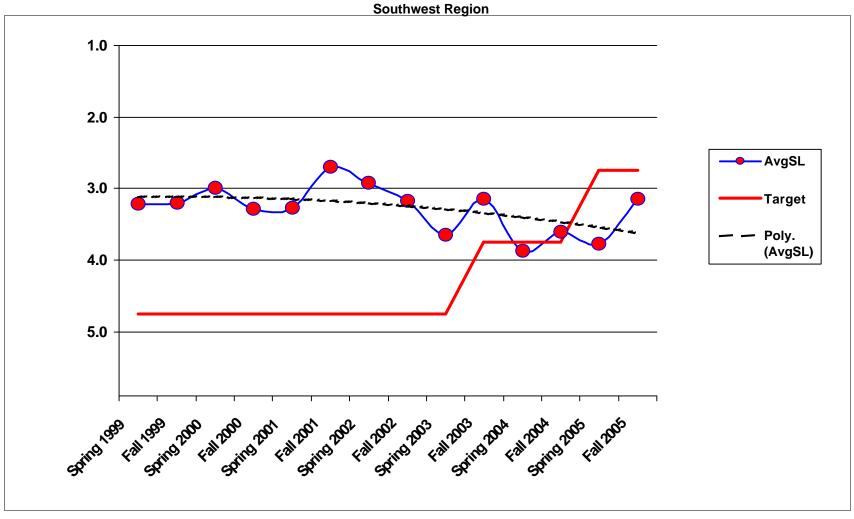
5B1 - Snow and Ice Control Operations



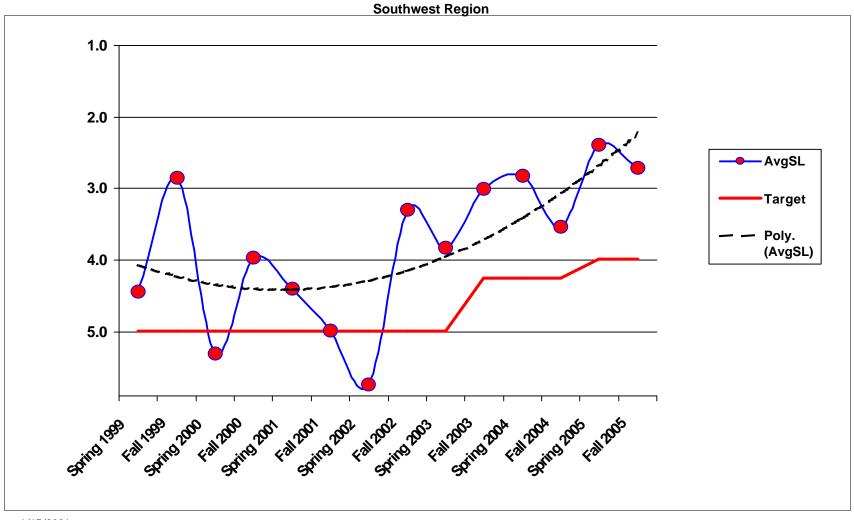
6A1 - Pavement Striping Maintenance



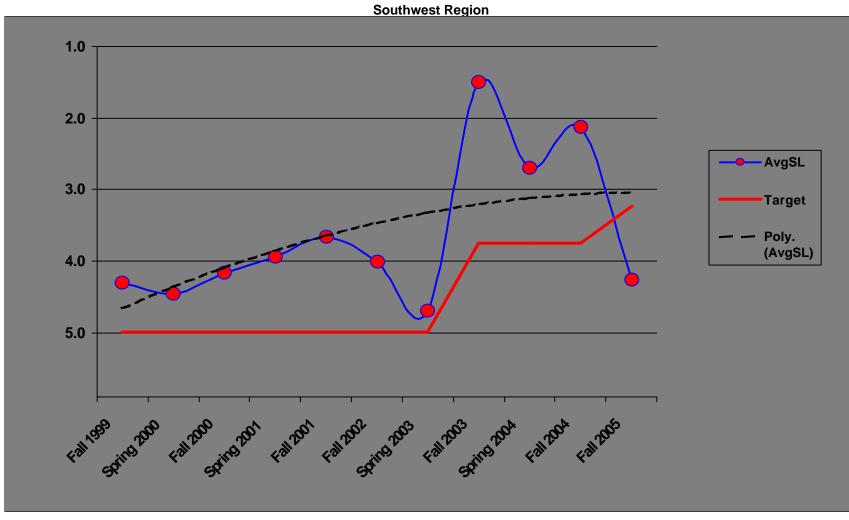
6A2 - Raised/Depressed Pavement Marker Maintenance



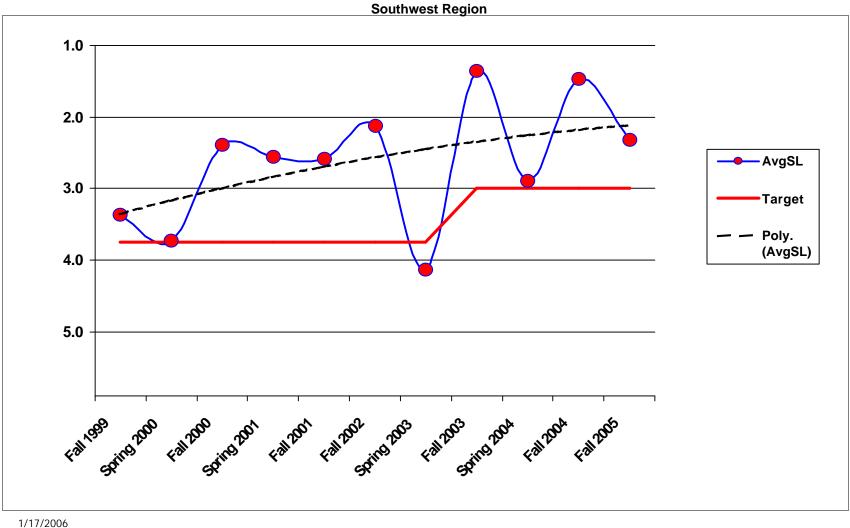
6A3 - Pavement Marking Maintenance



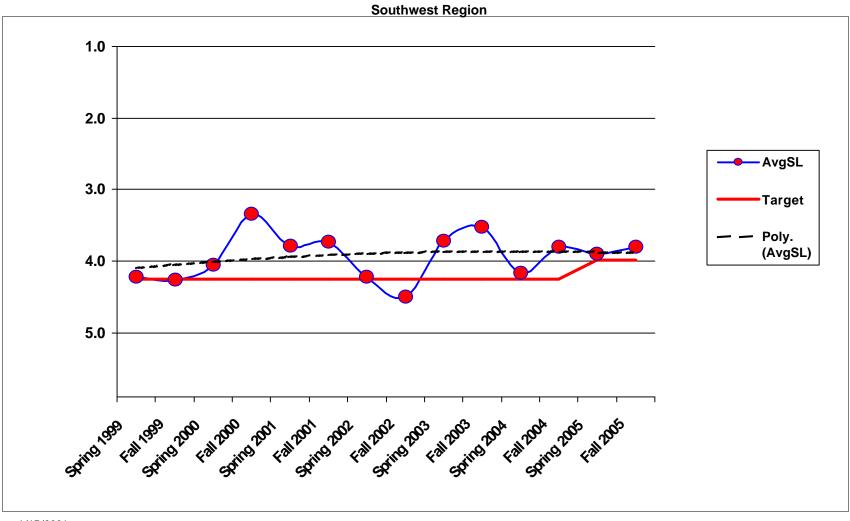
**6A4 - Regulatory Sign Maintenance** 



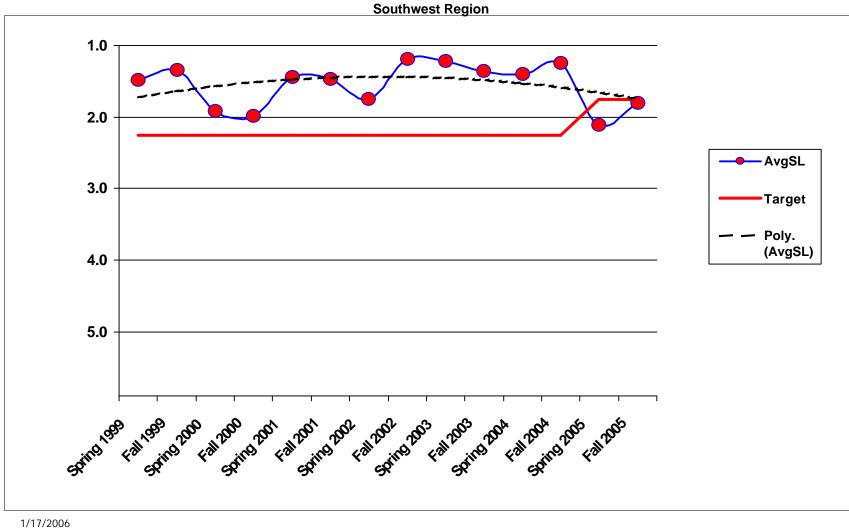
6A5 - Guide Sign Maintenance



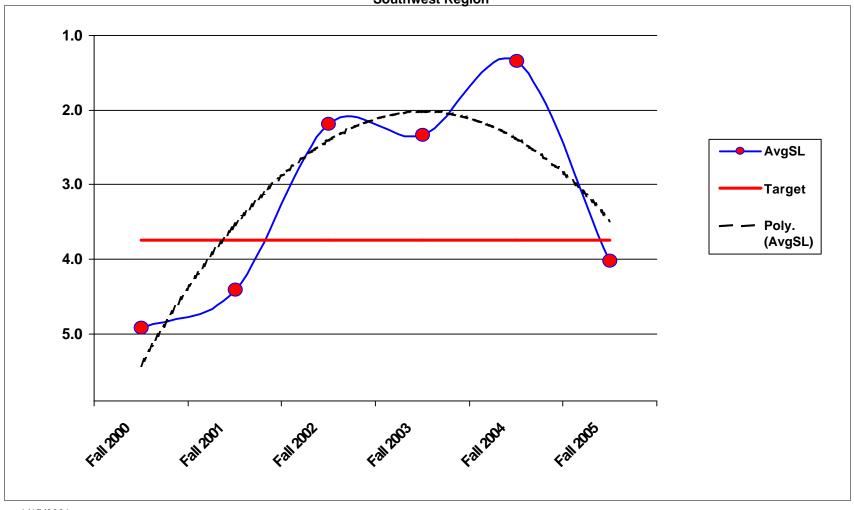
6A6 - Guidepost Maintenance



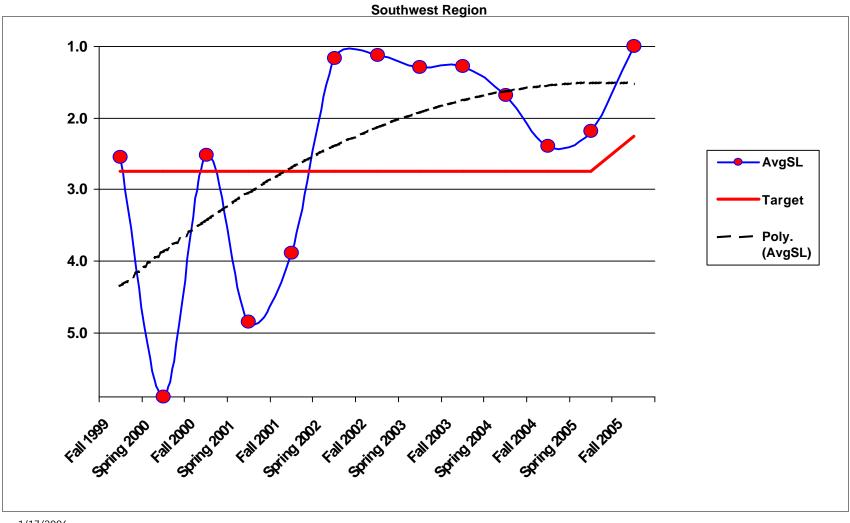
6A7 - Guardrail Maintenance



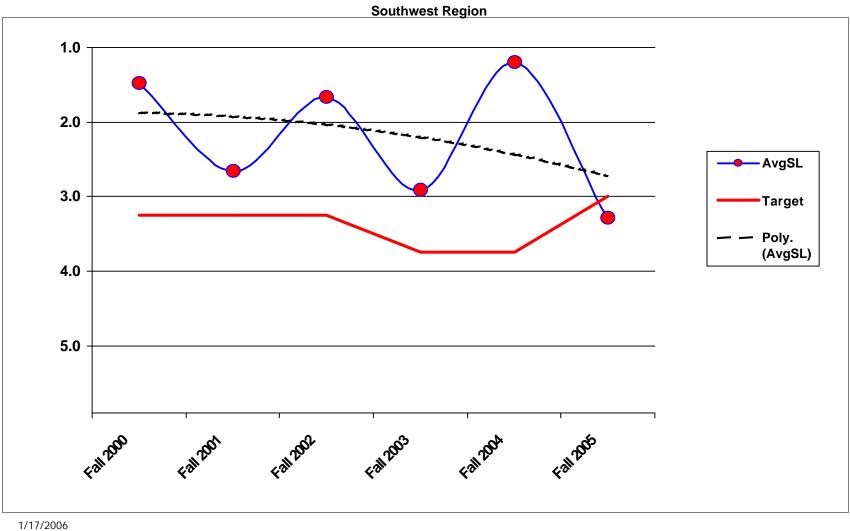
6B1 - Traffic Signal Systems
Southwest Region



**6B2 - Highway Lighting Systems** 



**6B3 - Intelligent Traffic Systems** 



**7B1 - Rest Area Operations** Southwest Region

